
LONG TERM STANDARDISATION OF NATIONAL NUMBERING PLANS

Recommendation proposed by the T/WG 7 “Services and Facilities” (SF) Working Group

Text of the revised Recommendation adopted by the “Commercial Action Committee” (CAC):

“The European Conference of Posts and Telecommunications Administrations,

considering
— that the number of people travelling abroad (especially in Europe) is increasing every year,
— that the use of the telephone service is becoming more and more frequent internationally,
— that a standardised code structure is proposed in Recommendation T/SF 2 E on new services and facilities in modern telephone systems,
— that, for people travelling abroad, it seems essential, at present, to achieve, in the first place, standardisation of the following prefixes and codes:
  a) international prefix
  b) trunk prefix
  c) emergency services number
  d) international operator’s number
  e) information service for national directory enquiries,
— that such standardisation can only be achieved in the long term,
— that standardisation of these prefixes and numbers could affect the national numbering plans of different countries,

recommends
— that when Network Operators revise their national numbering plans, they should seek to introduce
  a) as an international prefix 00
  b) as a trunk prefix 0
and that, although a master plan still does not exist for national numbering plans,
— that the number for the emergency service 112
— that the number for the international operator 115
— that the code for national directory enquiries 118.
The use of 112 as a common European number for emergency services does not exclude the parallel use of the existing national emergency services number(s), for the short to medium term at least,
— that Network Operators, as long as the standardisation of numbering plans is not achieved in the different countries, should make every effort in the field of publicity to inform people from abroad about the use of telecommunications services in general, but the following codes in particular:
  a) international prefix
  b) trunk prefix
  c) emergency services number
  d) international operator’s number
  e) national directory enquiry services,

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that, for the above-mentioned information, the following means of publicity should be considered:

a) from the destination country:
   • the preface to telephone directories
   • instructions for use in public telephone booths
   • folders to be distributed to access points in the destination country (airports, etc.),

b) from the originating country, travel documents or annexes to these documents,

— that the information should be given in the appropriate languages,

— that, because of language problems, informations for people coming from abroad should be provided, as far as possible, in picture form."